

SPECIAL TERMS AND CONDITIONS

Philatelic subscription Philatelic/numismatic Order

1. Introduction

- 1.1. These specific conditions supplement or add further details to the General Terms and Conditions of POST Courier, which the Parties agree to apply to this Subscription and/or Order, as if they were those of POST Philately, with the exception of the provisions manifestly specific to POST Courier.
- 1.2. The terms in initial capitals should be understood as defined below or, by default, in the aforementioned General Terms and Conditions.
- 1.3. The term "you" (and its variations such as "your" or "yours") is used in the Contract to refer to the Subscriber.

2. Definitions

"Subscriber": a Customer holding an Account or benefiting from a POST Philately Service;

"Subscription": your **Subscription** Contract allowing you to regularly receive Stamp Products from POST Philately for an indefinite period.

"Order": any request for a philatelic or numismatic product that you send to POST Philately by any means (email, fax, telephone), that is subject to these conditions;

"Account": your philatelic Client Account held with POST Philately;

"Phila Number": the Customer number provided by POST Philately;

"POST Philately": the service responsible for issuing stamps, Philatelic/Numismatic Orders and Subscriptions, established at 13 rue Robert Stümper, L-2992 Luxembourg, which is a service of POST Luxembourg, a public establishment created by the amended Law of 10 August 1992.

3. Subscription and Order

- 3.1. Your POST Philately Product Subscription begins upon confirmation of receipt of your duly completed written request.
- 3.2. By contracting your Subscription or placing your Order, you acknowledge and accept the application of these conditions, which are available at www.post.lu and accessible at any POST Point of Sale.
- 3.3. You can order POST Philately Products that interest you without being a Subscriber, on a separate sheet of blank paper, at POST Philately, by email (contact.philately@post.lu), by fax to +352 406868 or via the POST Philately website (www.eservices.lu).
- 3.4. Please specify your Phila Number in all correspondence with POST Philately.

4. Account operation

- 4.1. Your account is used to pay your Subscription and/or to pay for any Order you place with POST Philately. This Account is free and you can fund it at any time for your Subscription and/or future Orders, by making a payment or transfer to one of POST Philately's bank accounts.
- 4.2. If your Account is already funded at the time of your Subscription/Order, the funds available in it can be used

- to pay for the Order, the amount then being debited from the funds available in your Account.
- 4.3. Delivery of the Products is included in the price of the Subscription, unless otherwise stated by POST Philately.
- 4.4. Any Product offered without a Subscription must be subject to a specific Order within the limits of available stocks. Delivery may be charged.

5. "First day" postmarking

- 5.1. For "first day" postmarking, you must provide POST Philately with a maximum Order of 10 envelopes or cards per series of stamps before the issue date. The stamps will be affixed and franked by POST Philately free of charge.
- 5.2. However, it is possible to obtain more than 10 envelopes on Orders sent reasonably before the date of issue and against payment of the costs associated with the Services provided by POST Philately.

6. Payment and funding

To fund your Account and/or pay for your Subscription/Order, you can use one of the following payment methods:

- (i) Visa, Eurocard/Mastercard;
- (ii) SEPA direct debit;
- (iii) Payment or transfer to one of the following bank accounts:

- **Luxembourg POST Finance:**
IBAN: LU12 1111 0000 3131 0000
BIC: CCPL LULL
- **La Banque Postale, Paris:**
IBAN: FR39 2004 1000 0100 2825 5T02 050
BIC: PSST FRPP PAR
- **Banque de la Poste, Brussels:**
IBAN: BE34 0001 3562 4790
BIC: BPOT BEB1
- **Saarbrücken Postbank:**
IBAN: DE11 5901 0066 0152 3526 66
BIC: PBNK DEFF
- **Arnhem Postbank Giro:**
IBAN: NL22 INGB 0003 4719 33
BIC: INGB NL2A

7. Termination

- 7.1. You can terminate your Subscription at any time via a written notification to POST Philately one month before the chosen termination date.
- 7.2. However, if you ask to terminate or change your Subscription within the two (2) months preceding the issue of stamps, this request will only be taken into account after this issue.